

GroundWidgets®

SANTACRUZ™

How To

Setup GNET Integration in SantaCruz

This document outlines the steps to register and integration GNET Affiliate Network with SantaCruz.

GNET Integration with SantaCruz GroundXchange

California based GRiDD Technologies' GNet platform is a communications & translation platform connecting transportation companies using disparate software systems in real-time. SantaCruz now supports GNET integration with GroundWidget's GroundXChange Affiliate Network.

1. Register your GNET Account
2. Send your affiliates invitations to connect via GNET
3. If they accept, provide your affiliate's GNet ID to GroundWidgets
4. Obtain your Affiliate's 'GroundXchange ID' from GroundWidgets now associated with GNET
5. Configure your SantaCruz Affiliate with the GroundXchange ID now associated with GNET

GNET ACCESS

Requirements

To connect your SantaCruz system with GNET, you must register your business entity with GNET.

Some SantaCruz operators have more than one Entity. Only those entities that you choose to connect to the GNET affiliate network need to be registered with GNET.

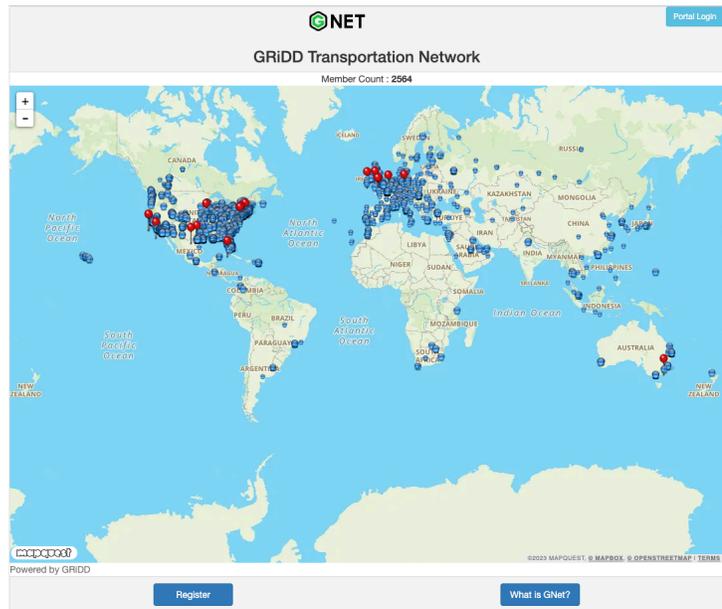
Each login account registered in GNET allows for a single Entity. Therefore, if a SantaCruz operator has multiple entities and wishes to invite Affiliates based on specific entities, then multiple GNET logins must be registered.

GNET Website

Go to the GNET website at: <https://gnet.gridd.net/>

The main page displays all GNET participants in addition to the Login and Register options.

Click **Register** below the map to begin the process.



Submit Registration

It will take several days for GRiDD Technologies to process your GNET registration.

Once your registration is approved, you will receive a **GNet ID** – to be provided to GW Support.


GRiDD Transportation Network Registration

Company Name

Primary Contact

Phone Number

Email Address

Company Address

Web URL

Your Reservation System

REGISTER

Send your **GNet ID** to GW Support once you receive from GRiDD Technologies and request integration with your SantaCruz system.

In the meantime, begin sending out your GNET invitations to your preferred affiliates as covered in the next section.

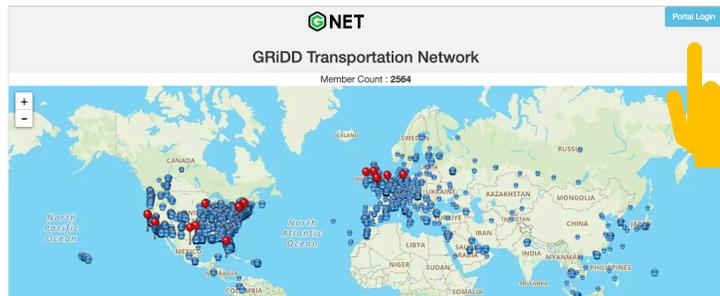
SEND AFFILIATE INVITATIONS

Log into GNET

Go to the GNET website at:

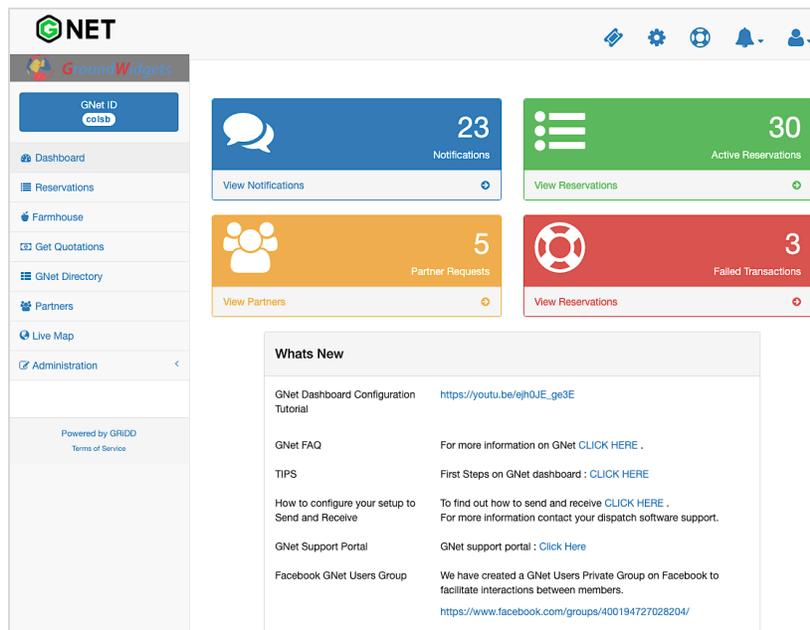
<https://gnet.grdd.net/>

Click **Portal Login** above the map to access GNET.



Overview of Dashboard

This guide will not cover the details of how to use GNET website. For more information use GNET's support options for in depth information.



GNET Support Options

Account Activity Dashboard

General Information

GNet ID

Account Menu

Send Affiliate Partner Invitations

In the account menu, select **Partners** to display the Partner Listing page. By default, this page will load the Affiliate Partners tab which shows any affiliates currently connected with your GNet ID.

You may not see any partners yet, so switch tabs and click **Search Directory**. The Search Directory provides access to all GNET Members subscribed to the service. You can browse or use the Search field to find preferred Affiliates.

Click on **Send Request** to invite them to connect to your SantaCruz system via GNET.

Account Menu

- Dashboard
- Reservations
- Farmhouse
- Get Quotations
- GNet Directory
- Partners**
- Live Map
- Administration

Powered by GRIDD
Terms of Service

Partner Listing

Add I/O affiliate to your private network Add I/O affiliate by GNet ID

Affiliate Partners Sent Invitations Received Invitations Search Directory

Please **DO NOT Sell or Share** this list with non-members. This list is created for the convenience of GNet members to contact each other only.

GNet Member Directory [Invite others to join GNet](#)

PDF Copy Excel

Search:

GNet ID	Company Name	Join Date	City	State	Country	Airports	Primary Contact	
089chauffeure	089chauffeure GmbH	2021-07-28	Marzling	Bayern	Germany		Martin Behringer	Send Request
1arietocrat	Aristocrat	2019-07-25	Orlando	Florida	United States	MCO	Christine Akerblom	Send Request
1ereclasse	1ère Classe	2019-03-28	Marseille	Provence-Alpes-Côte d'Azur	France	MRS , LYS , TLN , MPL , AVN	Etienne Carreno	Send Request Not Connected
1motionlux	1Motion Luxury Transportation	2019-04-09	Boca Raton	Florida	United States	MIA	Bernardo Botelho	Send Request
1reliable	Reliable Luxury Car and Limousine Service	2019-07-09	Queens	New York	United States	EWB , JFK , ACY , TEB , NEL , LGA , PHL	George Castellano	Send Request

Showing 1 to 10 of 2,115 entries

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Partner Listing Tabs



After clicking Send Request, you will be prompted to confirm your invitation.

SANTACRUZ GNET AFFILIATE SETUP

Obtain your Affiliate's GNET ID

Once an Affiliate on GNET accepts your invitation or vice versa, you will need to obtain their GNet ID and provide it to GroundWidgets to obtain your affiliates' GroundXchange ID.

1. Log into the GNET website and go the **Partner Listing** page.
2. In the Affiliate Partners tab, locate the Affiliate and click on their information in the table view to display detailed information.
3. Obtain their **GNet ID** and share it with GroundWidgets Support requesting integration with SantaCruz.

✔ You cannot proceed to configure your GNET affiliate in SantaCruz until you have sent GroundWidgets Support your Affiliate's GNet ID. Once processed, GW Support will send back your affiliate's GroundXchange ID to set up in SantaCruz.

The screenshot shows the GNET Partner Information modal window. The modal contains the following information:

- GNet ID:** asiacarservice
- Name:** Asia Car Service
- Contact:** ACS Management Team
- Phone:** +85230189998
- Email:** bookings@asiacarservice.com
- Notes:** (Empty text area)
- Primary Affiliate:**
- Give Quotation Access:**
- Give Farmhouse Access:**
- Buttons:** Close, Save, Remove

A yellow hand icon points to the GNet ID field. A pink box highlights the text 'Affiliate's customer id in your system'.

SantaCruz Setup for GNET Affiliate

- ✓ Once you have sent GroundWidgets Support your Affiliate's GNet ID and received back a GroundXchange ID to be used in your SantaCruz system for configuring your affiliate, you may proceed with the steps below.

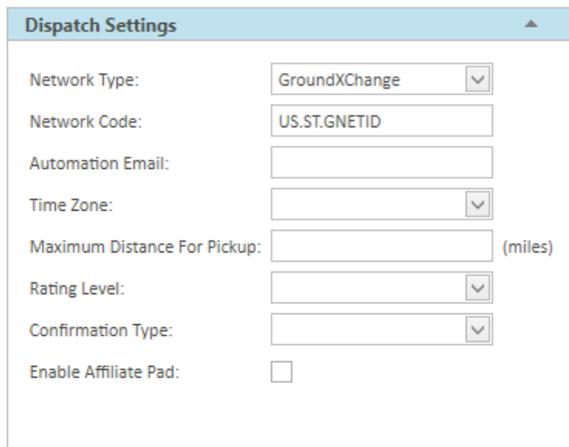
Locate your Affiliate's profile in SantaCruz by logging into the SantaCruz **Configuration** module. If your Affiliate does not yet exist, you must create a New profile.

For more information on creating Affiliate profiles in SantaCruz, access the [GroundWidgets Helpdesk portal](#).

In your Affiliate's SantaCruz profile, locate the **Dispatch Settings** area.

In the Network Type field, choose **GroundXChange** and in the Network Code, add the GroundXChange participant code provided by GroundWidgets Support.

- GroundXChange participant codes resemble: "US.ST.PROVIDER"



The screenshot shows a form titled "Dispatch Settings" with the following fields:

- Network Type: GroundXChange (dropdown menu)
- Network Code: US.ST.GNETID (text input)
- Automation Email: (text input)
- Time Zone: (dropdown menu)
- Maximum Distance For Pickup: (text input) (miles)
- Rating Level: (dropdown menu)
- Confirmation Type: (dropdown menu)
- Enable Affiliate Pad:

Save & Close your changes to the Affiliate record in SantaCruz.

Inbound Payment Setup

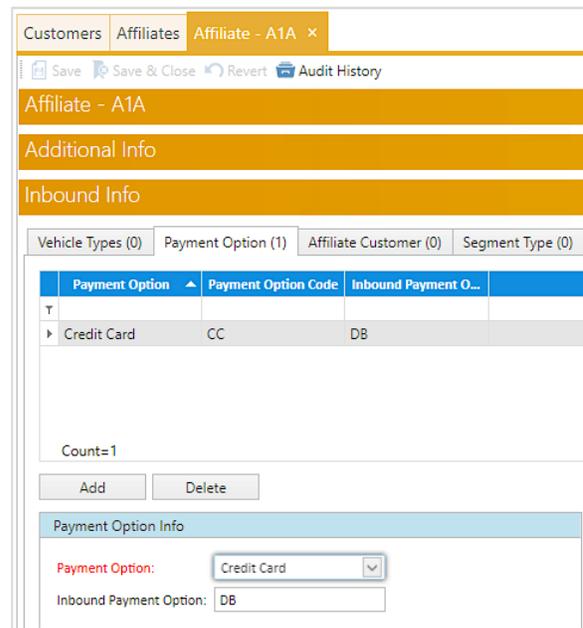
- ✓ The following steps are required for each GNET affiliate integrating with your SantaCruz system.

In your Affiliate's SantaCruz profile, click **Inbound Info** panel and switch to the **Payment Option** tab.

Click **Add** to enter a new row and select 'Credit Card' as the Payment Option.

For **Inbound Payment Option**, enter 'DB'.

This is a required step for all GNET Affiliates.



The screenshot shows the 'Affiliate - A1A' setup page. The 'Inbound Info' tab is active, displaying a table with the following data:

Payment Option	Payment Option Code	Inbound Payment O...
Credit Card	CC	DB

Below the table, there is a 'Count=1' indicator and 'Add' and 'Delete' buttons. The 'Payment Option Info' section shows the 'Payment Option' dropdown set to 'Credit Card' and the 'Inbound Payment Option' text field set to 'DB'.

Inbound & Outbound Vehicle Types Setup

- ✓ The following steps are required for each GNET affiliate integrating with your SantaCruz system for both inbound and outbound configurations. Use the Vehicle Type Mapping Table on the next page to assist you with this step.

In your Affiliate's SantaCruz profile, click **Inbound Info** panel and switch to the **Vehicle Types** tab.

Click **Add** to enter a new row and select your desired Vehicle Type. Use the Vehicle Type Mapping Table on the next page to assist you with the **Network Vehicle Type** code.

For Sedan and SUV vehicle types, it is not necessary to add a mapping setup.

Customers | Affiliates | Affiliate - A1A x

Save Save & Close Revert Audit History

14:00 Remaining

Affiliate - A1A

Additional Info

Inbound Info

Vehicle Types (1) | Payment Option (1) | Affiliate Customer (0) | Segment Type (0)

Vehicle Type	Network Vehicle...	New Reservation Th...	Edit Reservation Thr...	Cancel Reservation...
14VAN	VAN_CORP_14			

Count=1

Add Delete

Vehicle Types Info

Vehicle Type: 14VAN

Network Vehicle Type: VAN_CORP_14

New Threshold (in minutes):

Edit Threshold (in minutes):

Cancel Threshold (in minutes):

Setup is also required in Outbound Info panel

VEHICLE TYPE MAPPING TABLE

- ☑ Vehicle Mapping apart from Sedan and SUV must be configured in both Inbound and Outbound Vehicle Types for each affiliate integrated with GNET.

vehicleType	capacity	description	
BUS_20_25	25	Mini-Bus (20-25)	
BUS_26_31	31	Min-Bus (26-31)	
BUS_32_36	36	Min-Bus (32-36)	
COACH_40_45	45	Motor Coach (40 - 45)	
COACH_46_50	50	Motor Coach (46-50)	
COACH_50_55	55	Motor Coach (50-55)	
COACH_56_60	60	Motor Coach (56-60)	
COACH_60_65	65	Motor Coach (60-65)	
GREETER	100	Greeter	
LIMO_10	10	Limo (10 Pass)	
LIMO_12	12	Limo (12 Pass)	
LIMO_6	6	Limo (6 pass)	
LIMO_8	8	Limo (8 Pass)	
SEDAN	3	Sedan (standard)	
SEDAN_CORP	3	Sedan (corporate)	
SEDAN_HYBRID	3	Sedan (Hybrid)	
SEDAN_LUX	3	Sedan (Luxury)	
SUV	5	SUV - (Standard)	
SUV_CORP	5	SUV - (Corporate)	
SUV_LUX	5	SUV - (Luxury)	
SUV_SPECIALT	6	SUV - (Specialty) i.e. Hummer	
VAN_12	12	Van (12 pass)	
VAN_15	15	Van (15 Pass)	
VAN_8	8	Van (8 pass)	
VAN_CARGO	10	Van (Cargo/Luggage)	
VAN_CORP	10	Van (Corporate)	
VAN_CORP_12	12	Van Corporate (12 Pass)	
VAN_CORP_14	14	Van Corporate (14 Pass)	
VAN_CORP_8	8	Van Corporate (8 Pass)	
VAN_MINI_6	5	Mini-Van (6 Pass)	
VAN_MINI_7	7	Mini-Van (7 Pass)	
GREETER		GREETER	

Only use the Vehicle Types needed for your SantaCruz system.

GNET supports various systems for integration. The Vehicle Types listed help various systems conform to GNET's network.

Only use the Vehicle Types needed for your SantaCruz system.