


## GNet

GNet is a software bridge that links different booking systems to enable you to transfer bookings between Dispatch and operators who use other booking applications that also integrate with GNet.

To use GNet you must be registered with them. If you do not have an existing GNet account [click here](#) to register - **be sure to choose "Dever Software" as "Your Reservation System"**.



### GRiDD Transportation Network Registration

**Company Name**

**Primary Contact**

**Phone Number**

**Email Address**

**Company Address**

**Web URL**

**Your Reservation System**

**REGISTER**

By clicking REGISTER you agree to GRIDD Technologies' Terms of use and Privacy Policy


To transfer bookings between your Dispatch and another operator using a GNet compatible booking system you need to either set them up as a customer or a partner company in your Dispatch.

If you choose to set them up as a customer then you can only receive bookings, you can't send them. GNet use the booking transfer API to send bookings to your Dispatch. You will need to contact GNet and provide them with the transfer reference of the customer (the transfer from reference) and the transfer reference of your company (the transfer to reference).

Any bookings sent to your Dispatch will be created against the customer.

The screenshot shows a web form titled "Company Details: Dever Software Ltd". The form contains several input fields and a logo area. The "Transfer reference" field, containing the value "YKKnxjENwpXSMBQ\_1", is highlighted with a red rectangular box. Below the main form fields, there are several tabs: "Invoice Address", "Base Address", "Driver App", "Notifications", "Web Booking Form / Portal", "Emails", and "Meet & Greet". The "Invoice Address" tab is currently selected, showing fields for Name, Address, Town, County, Postcode, and Country.

|                     |                                     |                       |                          |
|---------------------|-------------------------------------|-----------------------|--------------------------|
| VAT registered:     | <input checked="" type="checkbox"/> | VAT registration no.: | 951901229                |
| Telephone:          | 01962 774237                        |                       |                          |
| Email:              | info@deversoftware.com              |                       |                          |
| Website:            | www.deversoftware.com               |                       |                          |
| SMS originator:     |                                     |                       |                          |
| Licence number:     | 12345678                            |                       |                          |
| Transfer reference: | YKKnxjENwpXSMBQ_1                   |                       | GNet GRIDD ID: deverTest |

Logo: 

Invoice Address | Base Address | Driver App | Notifications | Web Booking Form / Portal | Emails | Meet & Greet

Name: Dever Software Ltd

Address: Meadow Barn

Town: Cullompton

County: Devon

Postcode: EX15 1RB

Country: United Kingdom

If you choose to set them up as a partner company, you can either send or receive bookings from the partner operator.

You will need and enter their GNet GRiDD ID into the field on the partner details screen. You will also need to add your own GRiDD ID to the field on the company details screen.

Dispatch - Customer Details

Account number:

Account name: GNet

Type:

Nominal code:

Start date:

Finish date:

Added on: 22-May-2024 09:49

Transfer reference: Xd9dFRdLPtRUIjNM

Financial block

EC customer

Booking Preferences Passenger Notes Driver's Instructions Commission Mileage Tariff

Booking class:

Vehicle:

Driver:

Payment type:

Include base charge:

Company:

VAT exempt:

Customer ref required:

Cost centre required:

Address Invoice Address Contact Invoice Credit Note Meet & Greet Confirmation Clients Bookers Files Terms & Conditions Web Booking Form / Portal Notes

Address:

Town:

County:

Postcode:  Lookup

Country:

What3Words:

Default booking pick-up address

Use as base address

Partner Details: GNet

Operator's licence no.:

Licence expiry date:

VAT registered:

VAT registration no.:

Payslip format: Payslip

Invoice nominal code:

Payslip nominal code:

Start date:

Finish date:

Transfer reference:

GNet GRiDD ID: latest

Show customer account names

Show passenger phone numbers

Show passenger mobile numbers

Show passenger email addresses

Show passenger PA/secretary details

Booking Preferences Driver's Instructions

Payment type:

Address Invoice Address Contact Bank Account Regions Covered Tariff Invoices / Payslips / Credit Notes Terms & Conditions Web Portal Meet & Greet Notes

Address:

Town:

County:

Postcode:  Lookup View

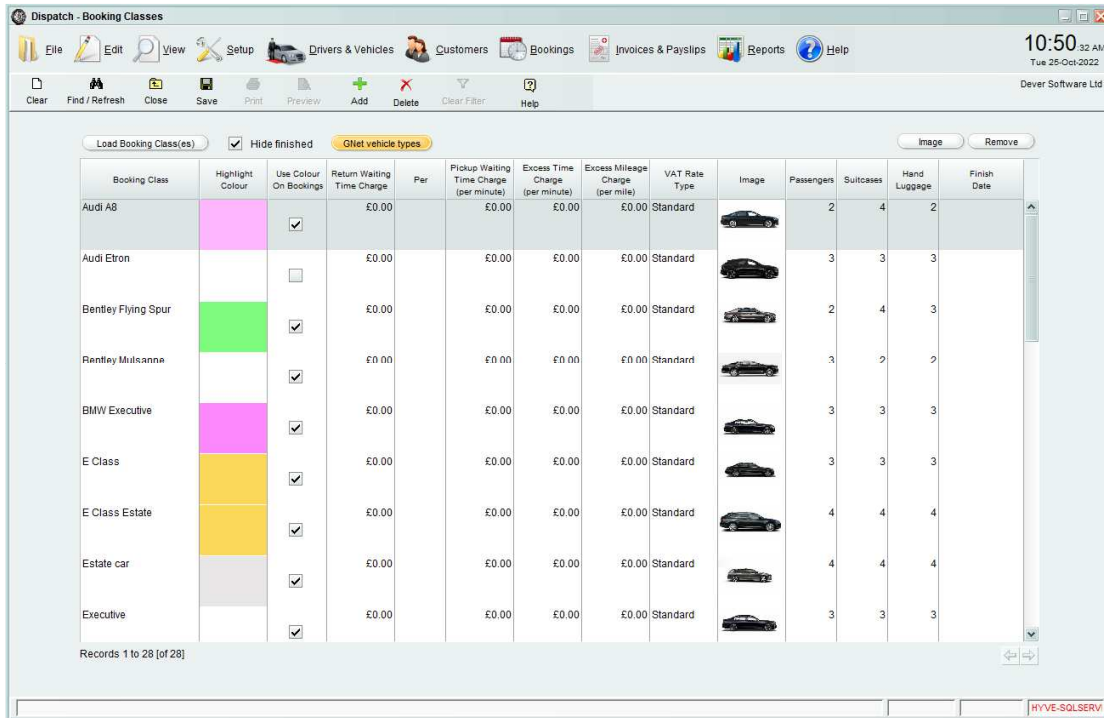
Country:

Any bookings sent to your Dispatch will be created against the partner company (as the source partner).

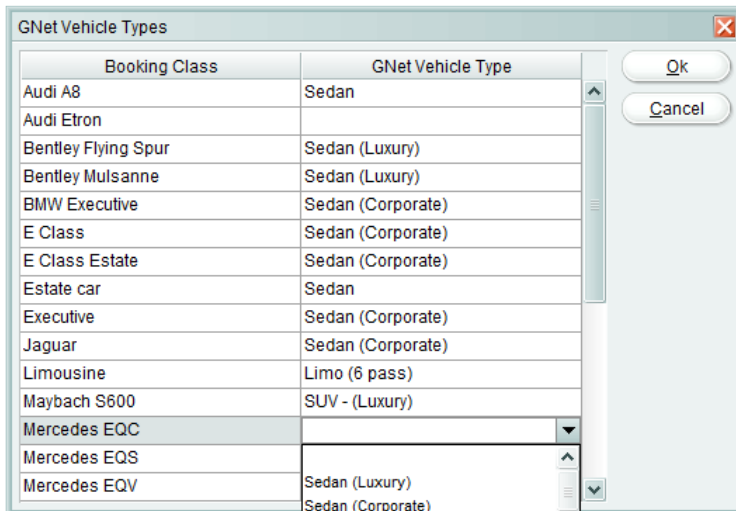
To send a booking to the partner you will need to assign them to the booking as the assigned partner and dispatch the booking, this will automatically send the booking to the partner via GNet.

# Booking Class Mapping

GNet has a specific list of vehicle types that must be used on any bookings that are transferred. You will need to map each of your booking classes onto a GNet vehicle type. To do this click on the GNet vehicle types button on the booking classes screen.



For each booking class you can select a GNet vehicle type from the drop-down list.



## **Driver & Vehicle Allocation**

When you allocate a driver and/or vehicle to a booking that has been sent to you via GNet an API call will be automatically made to send the driver & vehicle details to GNet so that these details can be updated in the sending operators booking system.

If you have sent a booking to an assigned partner, the assigned driver and vehicle details will be automatically updated in Dispatch when they are assigned by the partner. Changes to the driver status will also be automatically updated so that you can track the status of the driver. Any driver status notifications that are set up will also be sent when the driver status is changed.

## **Driver Tracking**

If the driver assigned to the booking uses the driver app, their location will be automatically sent to GNet whilst they are on the booking so that this can be updated in the sending operators booking system.